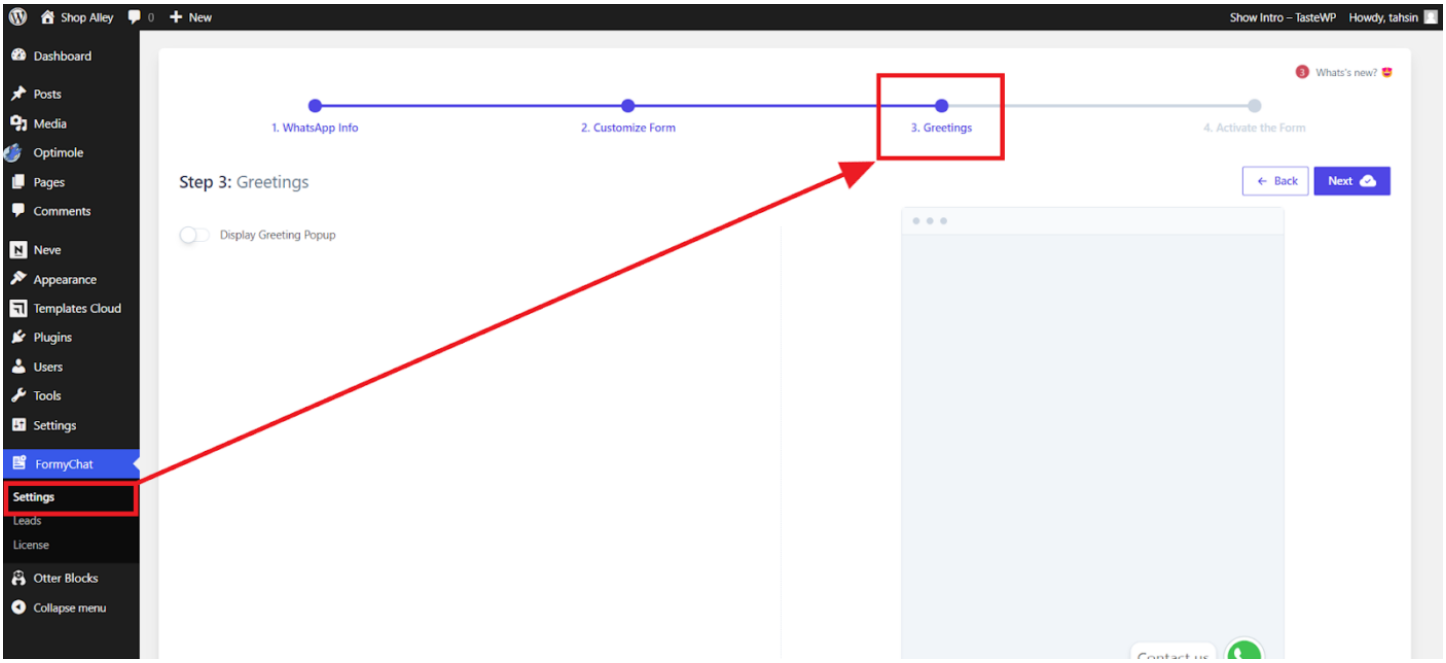
How to setup and customize the welcome popup (greetings widget)

FormyChat · https://wppool.dev/docs/how-to-setup-and-customize-the-welcome-popup/

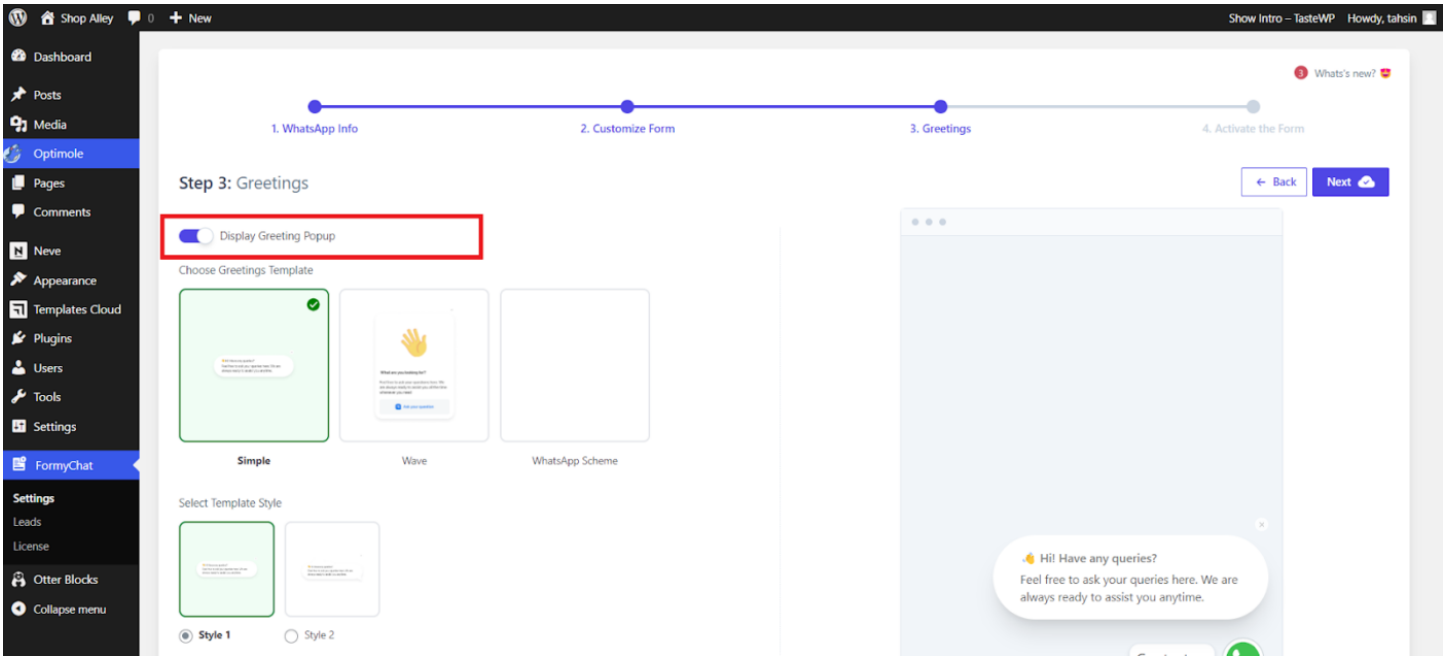
The Welcome Popup on FormyChat lets you welcome visitors to your site with a personalized message on a popup, grabbing their attention and setting the tone for their experience on your site.

Now, let’s see how you can set up this Welcome Popup/ Greeting Widget on your site.

First, go to the **FormyChat Settings** from your WordPress dashboard. Then click on **Greetings** to start the setup.



Next, enable the **Display Greeting Popup** option from the **Greetings** tab. This will enable the customization options for the greeting popup.



Afterward, set the settings according to your preference and click on **Next** on the top right of the tab.

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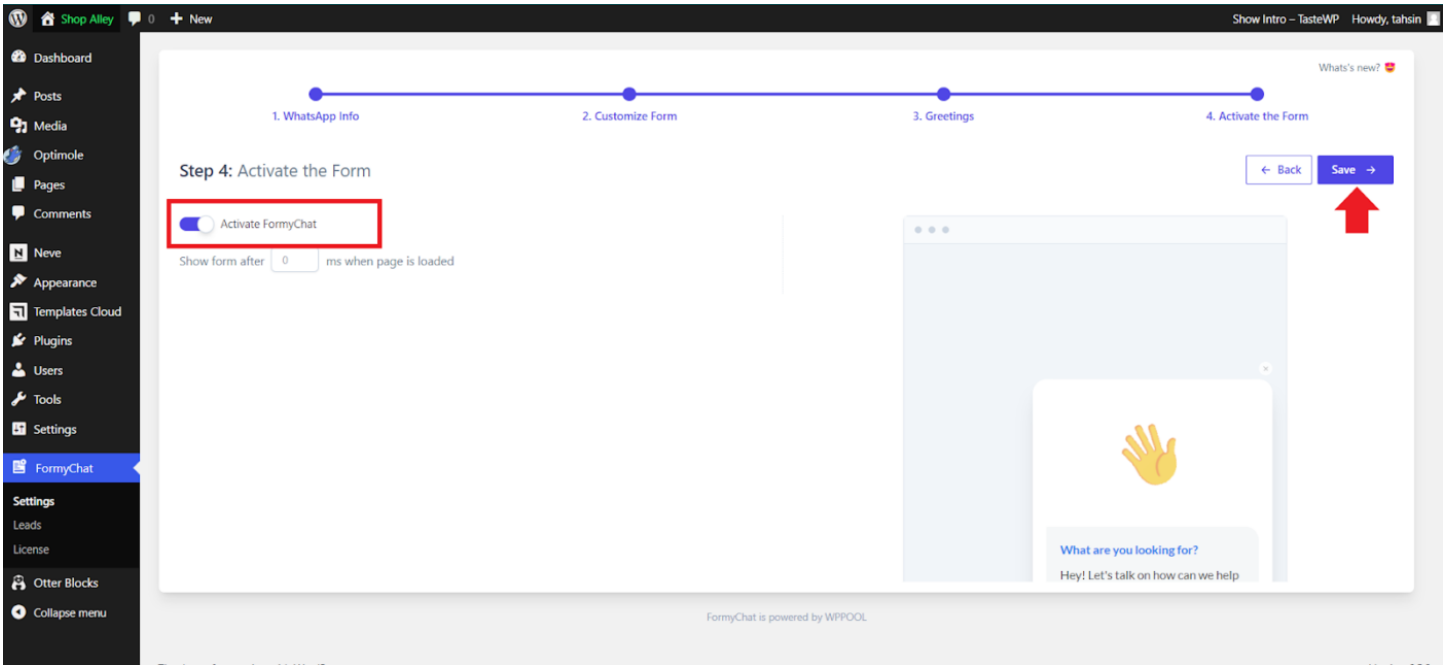
[*Please note that some of the customization options (like font and greetings behavior) are only available for the Ultimate users.*]

Finally, in the last step, make sure that the **Activate FormyChat** option is enabled and click on **Save** to finish the process.



That’s it! A WhatsApp icon with a Welcome Popup will be added to your website now.

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